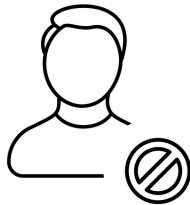


SAY WHAT?

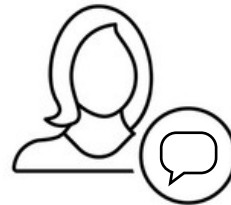
Chat | When to Mute vs. When Not To Mute

If a guest continually exhibits inappropriate behavior, you have the ability to mute them. *Muted guests can still watch the message and see chat.* They will also see their own posts appear, but their posts will not show up to anyone else. Before muting a guest, they should be given a friendly reminder in both public chat and then in direct chat if needed. Remind them that this is an open and welcoming space for all.



Mute A Guest When...

- they continue to use profanity after being asked not to do so
- they post pornographic links or phrases
- they continue to post racist or hateful remarks
- they bully others



Don't Mute A Guest When...

- they discuss off-topic things
- they Have a weird username
- they say they don't like God or Christians
- they annoy you

Many guests come to Life.Church Online with the expectation that they'll be kicked out because of who they are or what they've done. They may even post colorful comments solely for shock value. By showing love towards them and not overreacting or taking corrective action prematurely, we can help them experience grace and acceptance, perhaps for the very first time. Seeing some of these guests begin to attend regularly and even surrender their lives to Christ is one of the greatest joys of serving at Life.Church Online!